



**INSTITUTE OF
PEOPLE DEVELOPMENT**

Articulates into the National Certificate: Management, SAQA ID 59201



For more information, or to find out about our training schedule, contact us:



(011) 315 2913



enquiries@peopledev.co.za



www.peopledevelopment.co.za

Relationship and Perception Management

NQF Level 5: 55 Credits

This programme develops the skills of senior managers and those working towards a National Certificate in Generic Management NQF 5 and will enable participants to:

- Lead and manage a team of first line managers
- Enhance individual, team and organisational effectiveness
- Build relationships with superiors and stakeholders across the value chain
- Conflict management
- Manage diversity to increase productivity
- Enhance the development of teams and team members

Duration

This course consists of self-directed online learning (video lectures followed by completion of various tasks and activities), coupled with facilitator/tutor support over Telegram group chat, Telegram individual chat and six scheduled Zoom group support sessions over a three week period. The regular scheduled support sessions are available on our website for reference.

Unit standards awarded upon successful completion of this learning programme

252037	Build teams to achieve goals and objectives Level 5 - 6 Credits
252027	Devise and apply strategies to establish and maintain workplace relationships Level 5 - 6 Credits
252029	Lead people development and talent management Level 5 - 8 Credits
252043	Manage a diverse workforce to add value Level 5 - 6 Credits
120300	Analyse leadership and related theories in a work context Level 5 - 8 Credits
252042	Apply the principles of ethics to improve organisational culture Level 5 - 5 Credits
252022	Develop, implement and evaluate a project plan Level 5 - 8 Credits
12433	Use communications techniques effectively Level 5 - 8 Credits





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Relationship and Perception Management Programme

Planning Phase

Selection,
Enrolment,
Learning Contract



Terms of
Participation
agreed to

Delivery Phase

ONLINE COURSE
Relationship and Perception
Management



Online Learner Support
Sessions



Learner Guidance and Support

Evaluation Phase

Integrated
Assessment
(including
fundamentals)



Moderation



Certification



Note: Unit standards remain applicable for the registration period of the qualification.

Credits:

120 per year

Facilitation language:

English

Course Delivery:

Self-directed online learning

Duration:

Up to 1 year



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