



**INSTITUTE OF
PEOPLE DEVELOPMENT**

Articulates into the National Certificate: Management,
SAQA ID: 59201
Learning Programme ID 60269



For more information, or to find out about the IPD training schedule, contact us:



(011) 315 2913



enquiries@peopledev.co.za



www.peopledevelopment.co.za

General Management Level 5

NQF Level 5: 54 Credits

This Executive Development course is a programme of choice for JSE listed companies and SME's to develop the skills of senior managers and those working towards a National Certificate in Generic Management (Level 5).

This course will enable learners to:

- Delegate and make decisions
- Apply self-knowledge and emotional intelligence
- Manage and resolve conflict at work
- Manage change, wellness and the team

By means of:

- Ensuring legal and compliance requirements are met while combatting corruption
- Developing organisational wellness
- Managing change
- Managing conflict
- Developing emotional intelligence for management
- Enhancing communication processes and negotiation skills
- Measuring and monitoring team performance and effectiveness
- Applying decision making skills with your team
- Enhancing the development of teams and team members

Duration

This course consists of self-directed online learning (video lectures followed by completion of various tasks and activities), coupled with facilitator/tutor support over Telegram group chat, Telegram individual chat and four scheduled Zoom group support sessions, one session per week.

Unit standards awarded upon successful completion of this learning programme

114212	Explain the impact of organisational wellness on a business environment and indicate a strategy for a business unit. Level 4: 3 Credits
242024	Evaluate current practices against best practice. Level 5: 4 Credits
252039	Develop a plan to combat corruption. Level 5: 5 Credits
114226	Interpret and manage conflicts in the workplace. Level 5: 8 Credits
252031	Apply the principles and concepts of emotional intelligence to the management of self and others. Level 5: 4 Credits
117853	Conduct negotiations to deal with conflict situations. Level 5: 8 Credits
252034	Monitor team members and measure effectiveness of performance. Level 5: 8 Credits
264408	Manage and improve communication processes in a function. Level 6: 3 Credits
15224	Empower team members through recognising strengths, encouraging participation in decision making and delegating tasks. Level 5: 4 Credits
15214	Recognise areas in need of change make recommendations and implement change in the team, department or division. Level 5: 3 Credits
15219	Develop and implement a strategy and action plans for a team, department or division. Level 5: 4 Credits





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General Management Level 5 Programme Structure

Planning Phase

Selection
Enrolment
Learning Contract



Terms of
Participation
agreed to

Delivery Phase

ONLINE COURSE
General
Management
(Level 5)



Online Learner Support Sessions



Learner Guidance and Support

Evaluation Phase

Integrated
assessment
(including
fundamentals)



Moderation



Certification

Note: Unit standards remain applicable for the registration period of the qualification.

Credits: 120 per year

Facilitation language: English

Course Delivery: Self-directed online learning

Duration: Up to 1 year



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