



**INSTITUTE OF  
PEOPLE DEVELOPMENT**

Articulates into the National Certificate: Generic Management,  
SAQA ID: 59201



For more information, or to find out about our training schedule, contact us:



(011) 315 2913



enquiries@peopledev.co.za



www.peopledevelopment.co.za

## MANAGEMENT FOUNDATIONS: Performance Management

NQF Level 5: 65 Credits

All managers are faced with the dilemma of managing performance. Acquiring the skills to do this effectively is a prerequisite for any good manager. This Executive Development course is a programme of choice for JSE listed companies and SME's to develop the skills of senior managers and those working towards a National Certificate in Generic Management (Level 5) and will enable learners to:

Monitor and measure performance

- Apply continuous and innovative improvement interventions
- Conduct needs analyses and ensure motivation
- Manage the recruitment and dismissal process
- Enhance the development of teams and team members

### Duration

This course consists of self-directed online learning (video lectures followed by completion of various tasks and activities), coupled with facilitator/tutor support over Telegram group chat, Telegram individual chat and six scheduled Zoom group support sessions over a three week period. The regular scheduled support sessions are available on our website for reference.

### Unit standards awarded upon successful completion of this learning programme

252020	Create and manage an environment that promotes innovation Level 5 - 6 Credits
252029	Lead people development and talent management Level 5 - 8 Credits
252043	Manage a diverse workforce to add value Level 5 - 6 Credits
252034	Monitor and evaluate team members against performance standards Level 5 - 8 Credits
252035	Select and coach first line managers Level 5 - 8 Credits
120300	Analyse leadership and related theories in a work context Level 5 - 8 Credits
252042	Apply the principles of ethics to improve organisational culture Level 5 - 5 Credits
252022	Develop, implement and evaluate a project plan Level 5 - 8 Credits
12433	Use communication techniques effectively Level 5 - 8 Credits





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## Performance Management Programme

### Planning Phase

Selection,  
Enrolment,  
Learning Contract



Terms of Participation  
agreed to

### Delivery Phase

ONLINE COURSE  
Performance  
Management



Online Learner Support  
Sessions



Learner Guidance and Support

### Evaluation Phase

Integrated  
Assessment  
(including  
fundamentals)



Moderation



Certification



**Note: Unit standards remain applicable for the registration period of the qualification.**

**Credits:** 120 per year

**Facilitation language:** English

**Course Delivery:** Self-directed online learning

**Duration:** Up to 1 year



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